## FRIDAY, SEPTEMBER 15<sup>TH</sup> BARISTA ROOM – RM 214

9:00 – 9:30pm: Coffee Tech: Coffee Shop Basics For Baristas

Panel: Sean Price - Moderator (Seeds Coffee)

10:00 – 10:45am: Training For Competitions

Andrea Allen (Onyx)

11:00 - 11:45am: Intro To Varietals

Catherine Mansell (Current Crop Roasting Shop) /

**Carl Walker (Walker Coffee Trading)** 

**12:00 – 12:45pm:** Train The Trainer

Ryan Bledsoe (Frothy Monkey)

1:00 – 1:45pm: Never Settle For Good Enough – The Importance

of Great Customer Service

Andrea Allen (Onyx)

2:00 – 2:30pm: Becoming A Third Place: Crafting An Excellent

**Guest Experience** 

**Devin Masters & Logan Torrance (Luma Coffee)** 

2:30 – 3:00pm: A Brewing Method Comparison: Aeropress vs Chemex

Jeff Huey (Seeds Coffee)

3:00 – 3:45pm: Ask A Bartender

Panel: Rhiannon Enlil – Moderator (Spirits Specialist)